

Diagnosis and Testing**Inspection and Verification**

1. Verify the customer concern.
2. Visually inspect for obvious signs of mechanical damage.

VISUAL INSPECTION CHART

Mechanical
• Control lever(s) • Seat tracks • Seat latch • Hinge(s) • Operating cable(s)

3. If an obvious cause for an observed or reported concern is found, correct the cause (if possible) before proceeding to the next step
4. If the cause is not visually evident, verify the symptom and refer to the Symptom Chart.

Symptom Chart

Symptom	Possible Sources	Action
The second row seat is inoperative or jams	* Control cables. * Seat adjuster mechanism.	* CHECK the control cables are connected and routed correctly. CONNECT and SECURE the control cable or INSTALL a new control cable if necessary. TEST the system for normal operation. * CHECK the seat adjuster mechanism is not obstructed or damaged. INSTALL a new seat adjuster mechanism as necessary. TEST the system for normal operation.