

Diagnosis and Testing

General Equipment

Ford diagnostic equipment

Inspection and Verification

NOTE: Diagnosis of the body control module (BCM) must be carried out using the Ford diagnostic equipment.

1. Verify the customer concern.
2. Visually inspect for obvious signs of electrical damage.

VISUAL INSPECTION

Electrical
Fuse(s)
Electrical connectors
Circuit(s)
Wiring harness
BCM

3. If an obvious cause for an observed or reported concern is found, correct the cause (if possible) before proceeding to the next step.
4. If the cause is not visually evident, verify the symptom and refer to the diagnostic tab within the [Ford diagnostic equipment](#).