

## Diagnosis and Testing

### General Equipment

Ford diagnostic equipment

### Inspection and Verification

1. Verify the customer concern.
2. Visually inspect for obvious signs of electrical damage.

### VISUAL INSPECTION

#### Electrical

- Fuse(s).
- Wiring harness.
- Electrical connectors.

3. If an obvious cause for an observed or reported concern is found, correct the cause (if possible) before proceeding to the next step.
4. If the cause is not visually evident, verify the symptom and refer to the Diagnostic tab within the [Ford diagnostic equipment](#).