

Diagnosis and Testing

General Equipment

Ford diagnostic equipment

Inspection and Verification

1. Verify the customer concern.
2. Visually inspect for obvious signs of mechanical or electrical damage.

VISUAL INSPECTION CHART

Mechanical	Electrical
• Accelerator pedal • Throttle body	• Wiring harness(s) • Wiring harness retaining clips • Electrical connector(s) • Accelerator pedal • Powertrain control module (PCM) • Electronic throttle body

3. If an obvious cause for an observed or reported concern is found, correct the cause (if possible) before proceeding to the next step.
4. If the cause is not visually evident, verify the symptom and refer to the diagnostic tab within the [Ford diagnostic equipment](#).